

## **Meeting Costs**

## How much is meeting inefficiency costing you?

Calculate yours to find out.

Meetings utilize your company's tangible and intangible resources. Much if not most resources allocated to meetings are creating value for your company and are absolutely necessary. However, many companies have allowed meetings to replace individual contribution and common sense. In some environments, meetings are called for trivial decisions. In others, any and every person imaginable is invited to attend. Still others run well past their allotted or necessary time. To be fair, many meetings are designed to enable sharing of information, to motivate meeting participants, to gain participant commitments or to leverage the collective brainpower of the group as a whole. The productive portion of these meetings is not considered inefficient. Every meeting has a cost and managers must make decisions that weigh the value of the meeting against the cost of the meeting. Because managers are empowered to make that decision, they should understand what the potential cost of meetings is to their company.

Make the calculations for yourself to see where inefficiency, opportunity costs and wasted facilities might be present in your company and how much it costs:

## **Meeting Inefficiencies** Cost Impact of Inefficiency Time Wasted \$ = # hours per year spent in unnecessary meetings X \$\_\_\_\_avg hourly burdened salary per person Time wasted in "unnecessary" meetings that could have better been handled by a short phone hours per year spent in unnecessary meetings = Avg # call or on an individual basis. unnecessary meetings per day X Avg # people per meeting X avg hours per meeting X 250 days per year **Time Wasted \$\_\_\_\_** = #\_\_\_\_ hours per year in non-essential extra people time X \$\_\_\_\_avg hourly burdened salary/person Time wasted by having too many "extra" people in meetings who are not necessary to the objective hours per yr in non-essential extra people time = Avg #\_\_\_\_\_ extra of the meeting. people per meeting X #\_\_\_\_ necessary meetings per day X avg #\_\_\_ per meeting X 250 days per year Time Wasted \$\_\_\_\_\_ = #\_\_\_\_hours per year in extra time spent in long Time wasted in "long" meetings meetings X \$\_\_\_\_avg hourly burdened salary per person resulting from lack of structure, lack of clear objectives. hours per year in extra time spent in long meetings = Avg % discussing items outside of scope, time wasted per meeting X Avg #\_\_\_\_\_ essential people per meeting X #\_\_\_\_ necessary meetings per day X avg #\_\_\_\_ hours per meeting X 250 days per re-hashing issues dealt with in prior meetings, etc. year \_\_ = #\_\_\_hours per year in unnecessary time in Time Wasted \$ meeting preparation X \$ avg hourly burdened salary per person Time wasted by people "preparing" for meetings they hours per year in unnecessary time in meeting preparation = % individually don't need to attend or time spent in meeting preparation per meeting X [avg #\_\_\_\_\_ extra people per meetings that are unnecessary meeting X #\_\_\_\_ necessary meetings per day + avg #\_\_\_\_ people per unnecessary meeting per day X #\_\_\_\_ unnecessary meetings per day] X avg #\_\_\_\_ hours per meeting X 250 days per year **Time Wasted \$** = # hours per year in unnecessary "support" time Time wasted by "support staff"

preparing charts, gathering data, scheduling meetings, arranging facilities, etc. for unnecessary meetings	X \$avg hourly burdened salary per support person  #hours per year in unnecessary support time = avg % of individual participant time spent by support staff X avg # people per meeting X # meetings per day X avg # hours per meeting X 250 days per year
Unnecessary facilities (e.g. real estate, audio conferencing, infrastructure, supplies and equipment) used on "extra" people, "unnecessary" meetings and "long" meetings	Wasted Facilities \$ = Avg # hours wasted in meetings per year X \$avg hourly facilities burden per person  Avg # hours wasted in meetings per year = #hours per year spent in unnecessary meetings + # hours per year in non-essential extra people time + #hours per year in extra time spent in long meetings  \$ avg hourly facilities burden per person = % total facilities dedicated to meeting space X \$ facilities cost per month / 833 hours per month / # people in company
Unnecessary travel costs for people attending unnecessary out of town meetings or who don't need to attend	Wasted Travel \$ = Avg # unnecessary people traveling to meetings per year X \$ avg cost of travel per person  Avg # unnecessary people traveling to meetings per year = avg # people in unnecessary meetings per day X 250 days per year
Unnecessary consultant costs for studies and reports for unnecessary meetings and caused by unnecessary meetings	Wasted Consulting \$ = Avg # unnecessary consulting engagements per year X \$ avg cost of consulting engagements  Avg # unnecessary consulting engagements per year = % of consulting engagements unnecessarily initiated X # consulting engagements per year
Added costs of catering coffee, sodas, snacks and meals to people that don't need to be in the meeting or for unnecessary meetings	Wasted Catering \$ = Avg # unnecessary people in meetings per year X \$ avg cost of catering per person  Avg # unnecessary people in meetings per year = avg # people in unnecessary meetings per day X 250 days per year
Annual cost:	
Note: This doesn't include the "opportunity cost" of not getting other work done, missing important client calls, etc.	